Dr Eric Lambourdière Assistant Professor University of French West Indies Dr Elsa Corbin Temporary Assistant Professor University of French West Indies

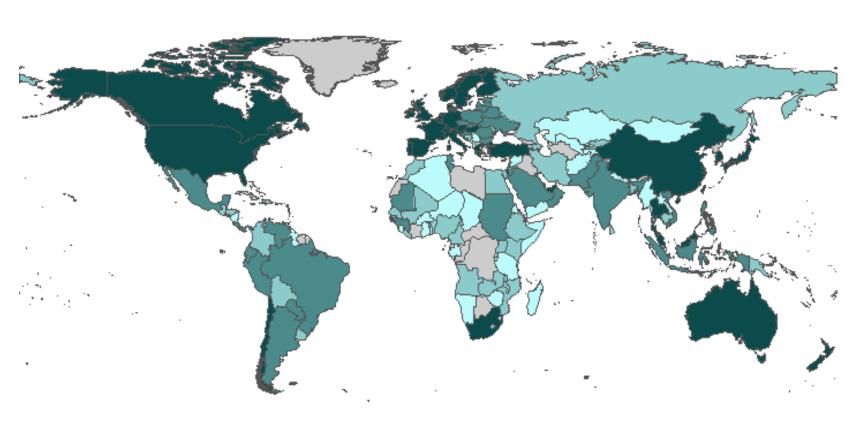


# Supply chains in Latin America and the Caribbean

Challenges and Opportunities

Transportation, Security and Logistics Forum
University of Bayamon
February 20th 2009

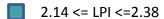
#### World Logistics Performance Index

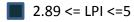


Source: www.worldbank.org



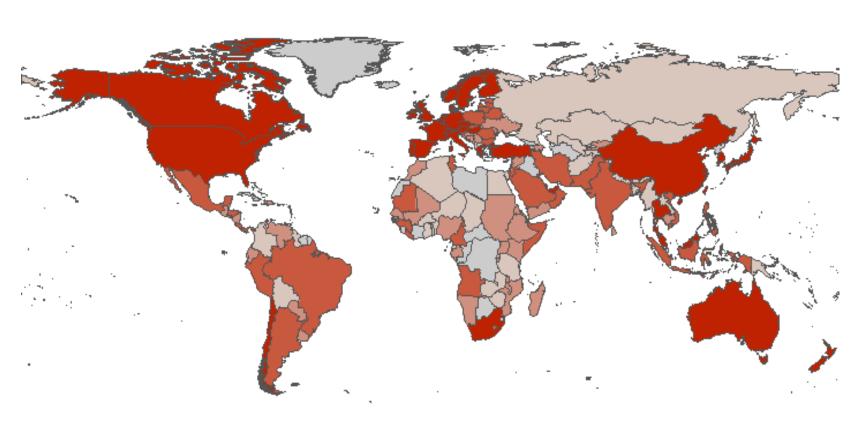
1 <= LPI <= 2.14





2.38 <= LPI <=2.89

#### Customs



Source: www.worldbank.org

No data

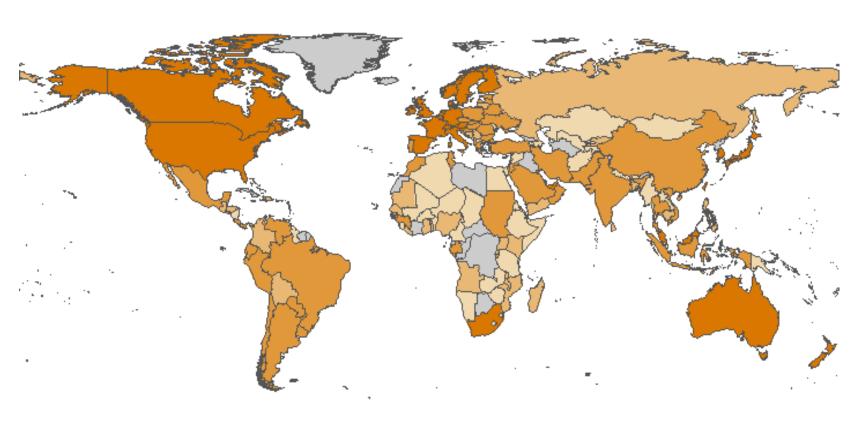
1 <= Customs <= 2.14

2.14 <= Customs <=2.38

2.38 <= Customs <= 2.89

2.89 <= Customs<=5

#### Infrastructure



Source: www.worldbank.org



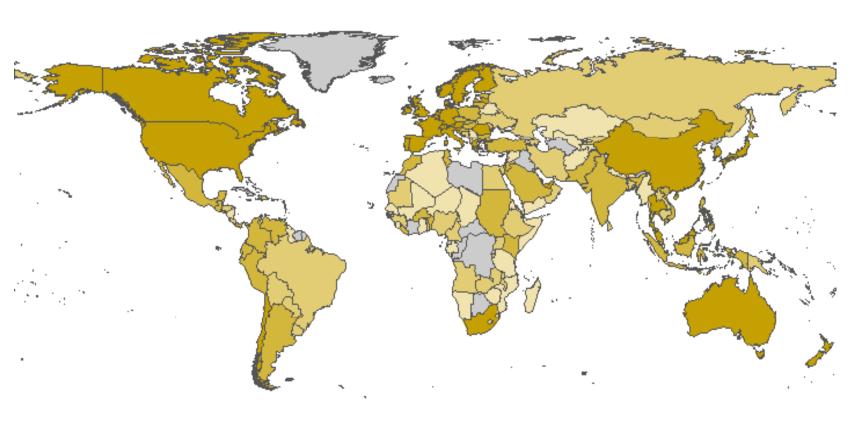
1 <= Infrastructure <= 2.14



2.38 <= Infrastructure <= 2.89



#### International Shipment



Source: www.worldbank.org

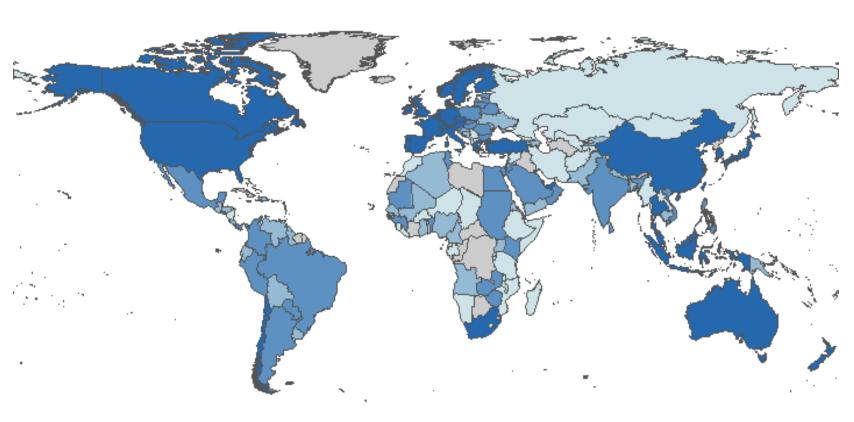


2.89 <= International shipment <=5

1 <= International shipment <=2.14</p>

2.38 <= International shipment <=2.89

#### Tracking and Tracing



Source: www.worldbank.org

No data

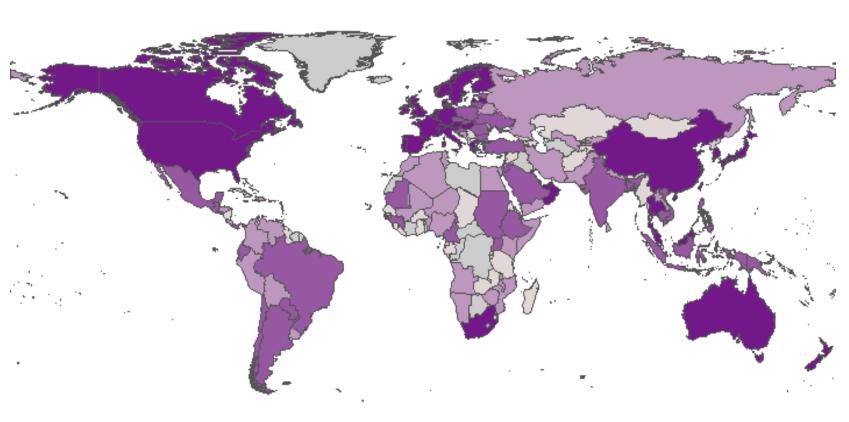
2.14 <= Tracking & Tracing <=2.38</p>

2.89 <= Tracking & Tracing <=5

1 <= Tracking & Tracing <=2.14

2.38 <= Tracking & Tracing <= 2.89

#### Timeless



Source: www.worldbank.org

No data

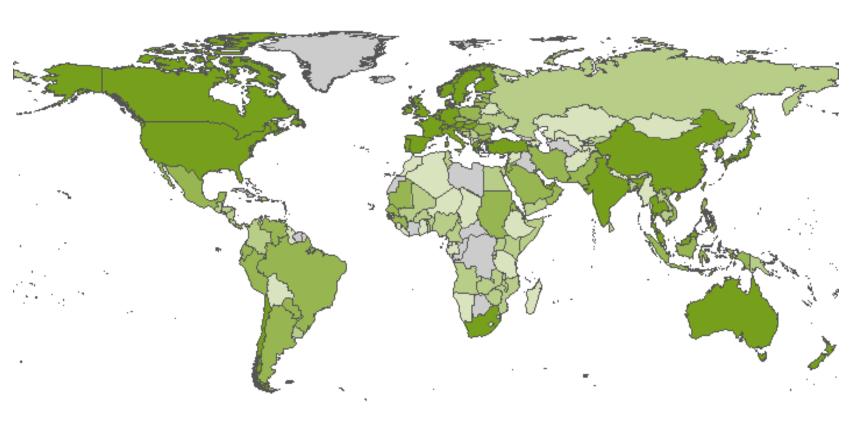
2.14 <= Timeless <=2.38

2.89 <= Timeless <=5

1 <= Timeless <= 2.14

2.38 <= Timeless <=2.89

#### **Logistics Competences**







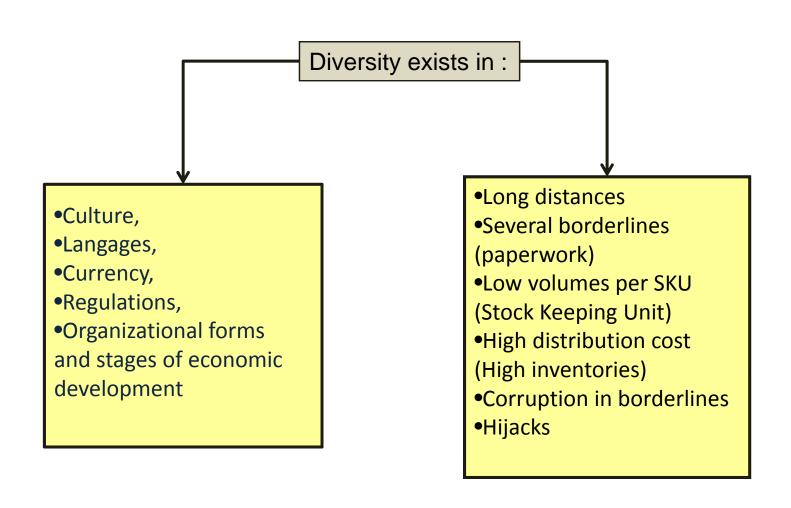
2.14 <= Logistics competence s <=2.38

2.89 <= Logistics competences <=5

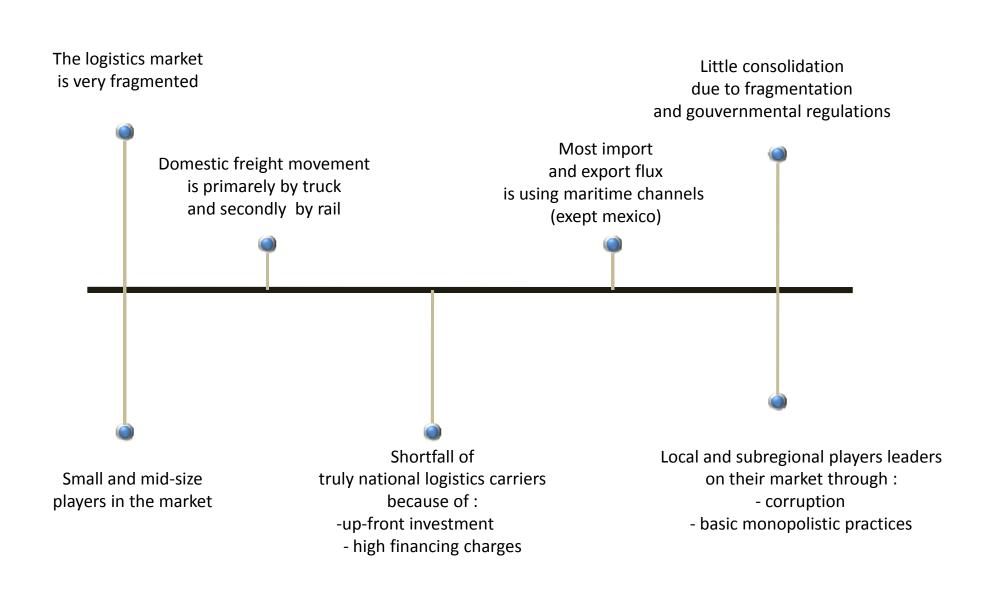
1 <= Logistics competences <=2.14</p>

2.38 <= Logistics competences <= 2.89

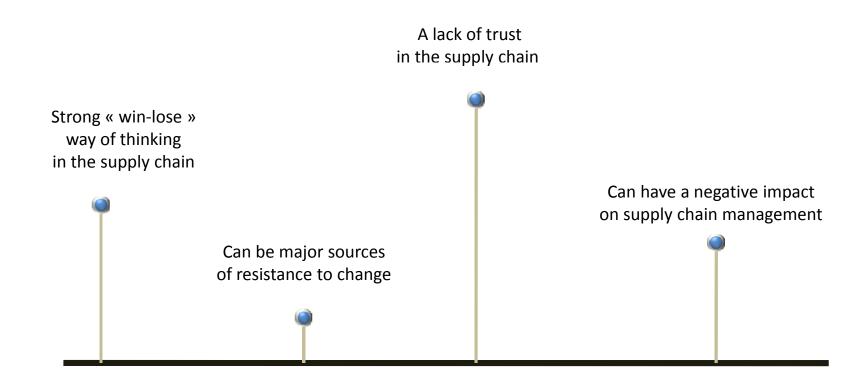
#### Characteristics of LAC supply chains



#### LAC Supply chain networks are very complex

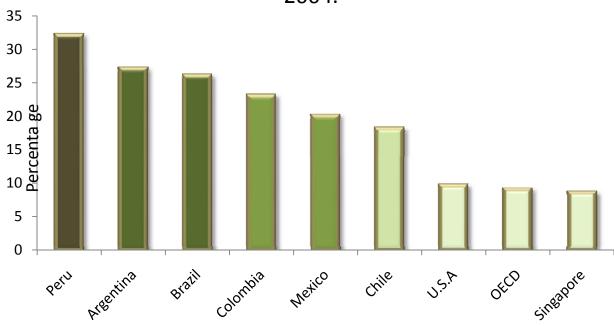


#### Cultural mindset in LAC supply chain



#### A Region with High Logistics Cost

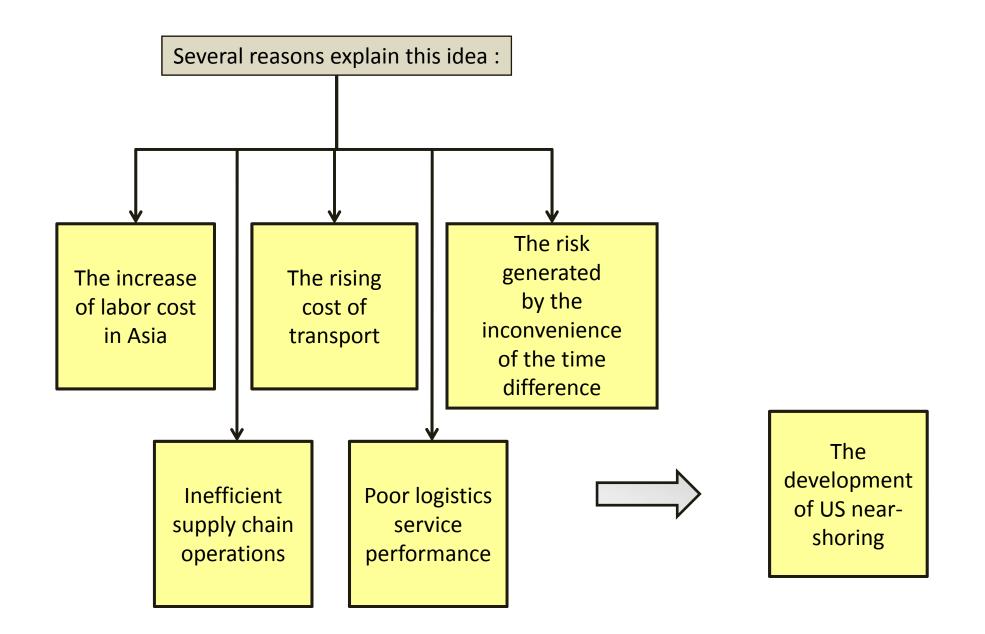




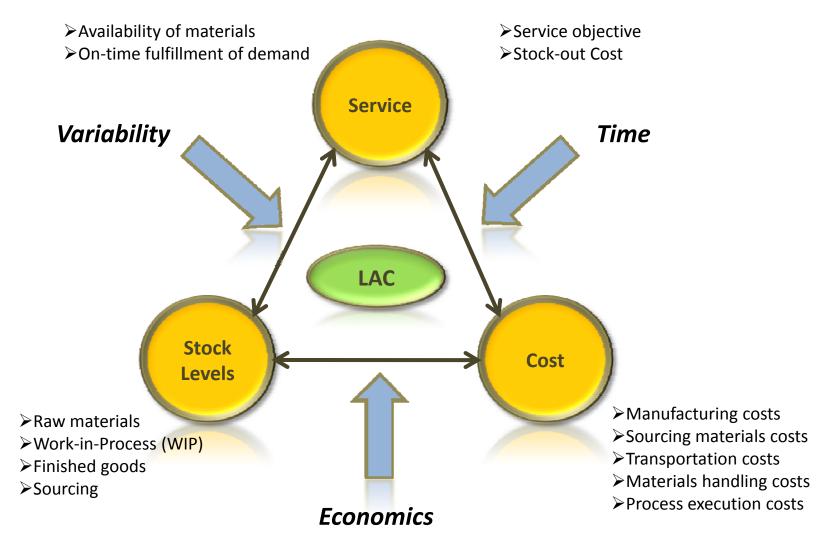
Source: Guasch and Kogan (2006)

#### **Opportunities and Challenges**

Recipes for competitiveness



### Challenge 1 – Strategy and optimize the supply chain network

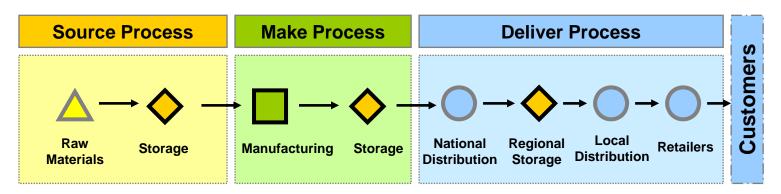


Source: adapted from Gattorna (2003)

#### Challenge 2 – Achieve functional excellence

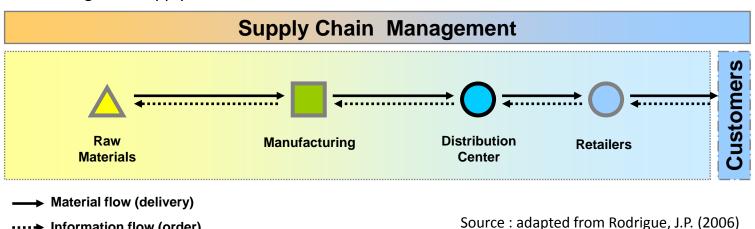
Improving the supply chain integration of Latin America and the Caribbean corporations

From traditional supply chains ...



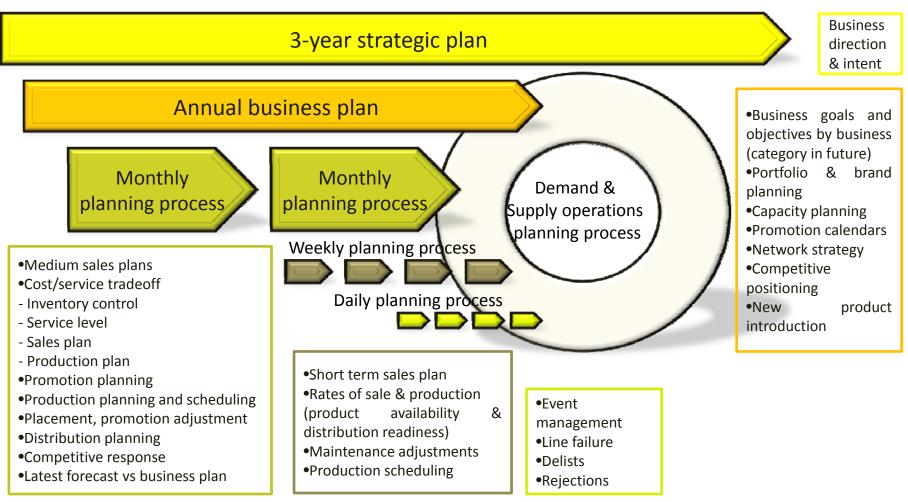
... to integrated supply chains

···· Information flow (order)



#### Challenge 3 – Integrate demand and supply

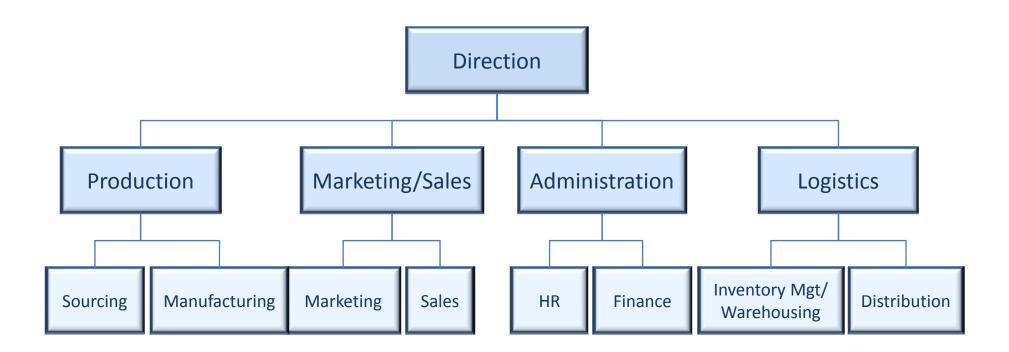
#### Implement an effective demand and supply planning process



Source: adapted from Parekh (2008)

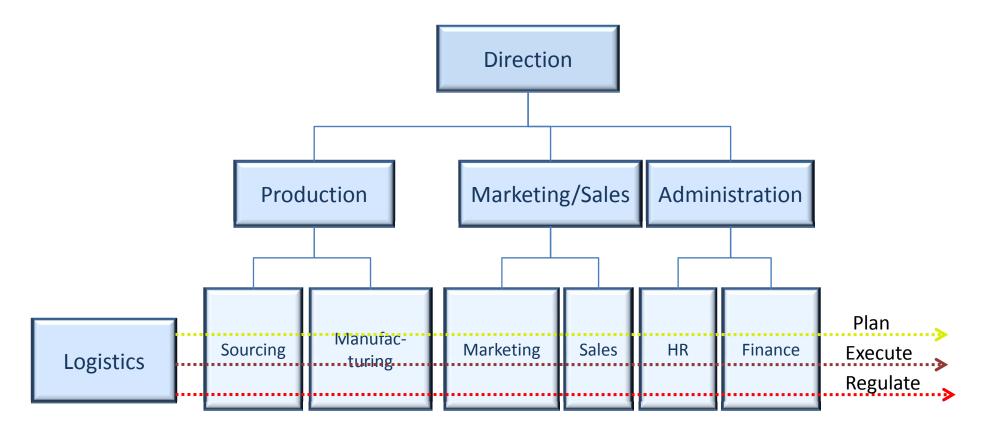
### Challenge 4 – Organize and measure for supply chain efficiency

Migrate from a functional or sub-process logistics orientation ....

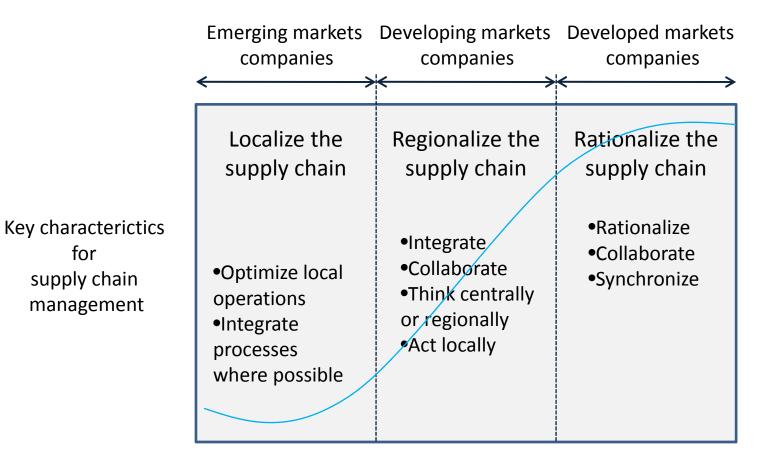


### Challenge 4 – Organize and measure for supply chain efficiency

.... to a single cross boundary logistics process



#### Challenge 4 – Organize and measure for supply chain efficiency



for

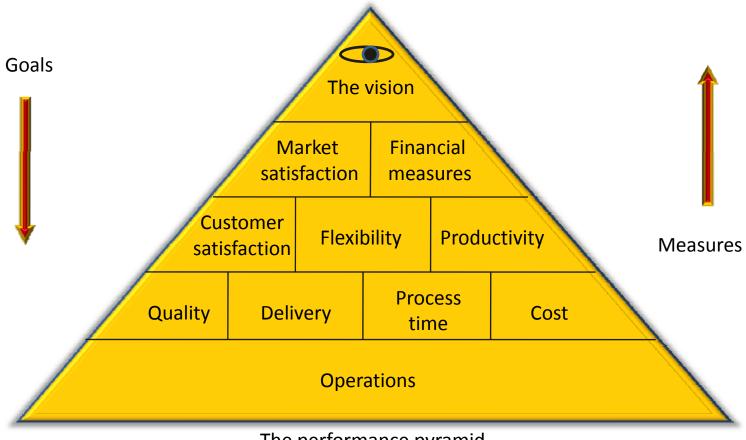
supply chain

management

Source: adapted Accenture (2003)

### Challenge 4 – Organize and measure for supply chain efficiency

#### Focus on performance measures and benchmarks

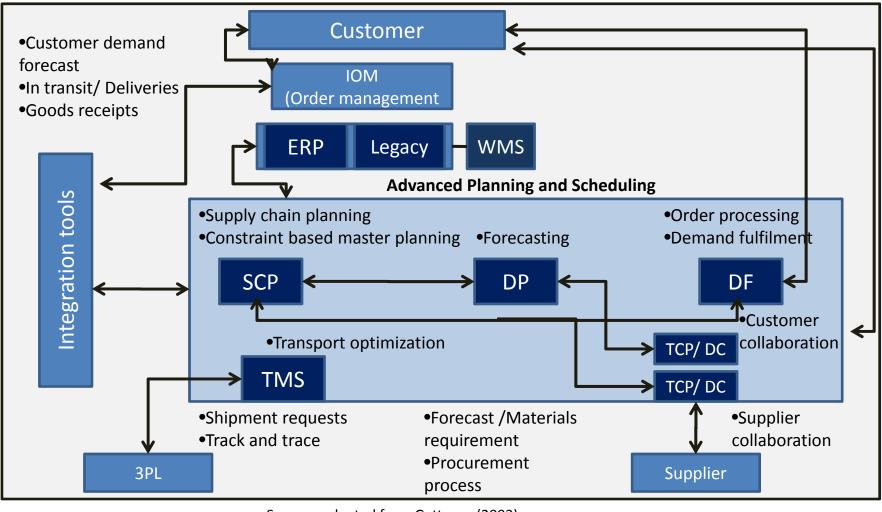


The performance pyramid

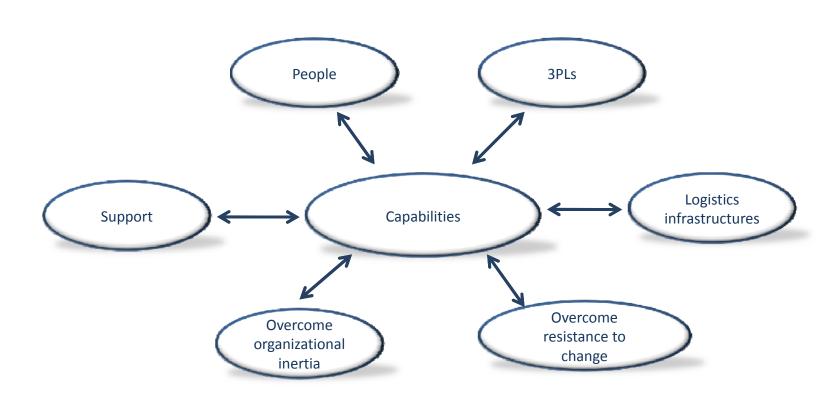
Source: adapted from Gattorna (2003)

### Challenge 5 – Integrate technology systems architecture

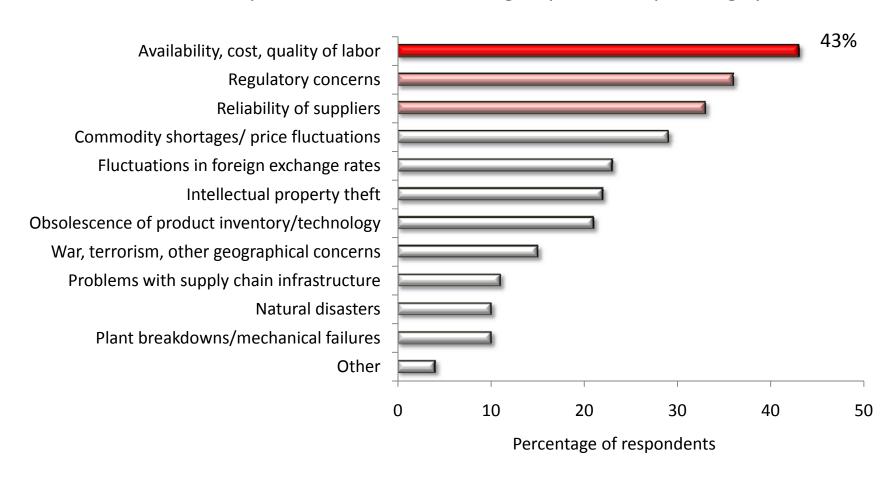
Extense the use of integrated demand and supply planning and execution systems and tools



Source: adapted from Gattorna (2003)

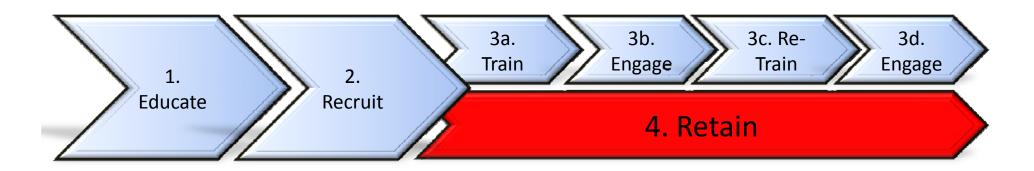


Supply chain risks that concerned executives for their companies' most recent strategic operational planning cycle



Source: McKinsey & Co (2008)

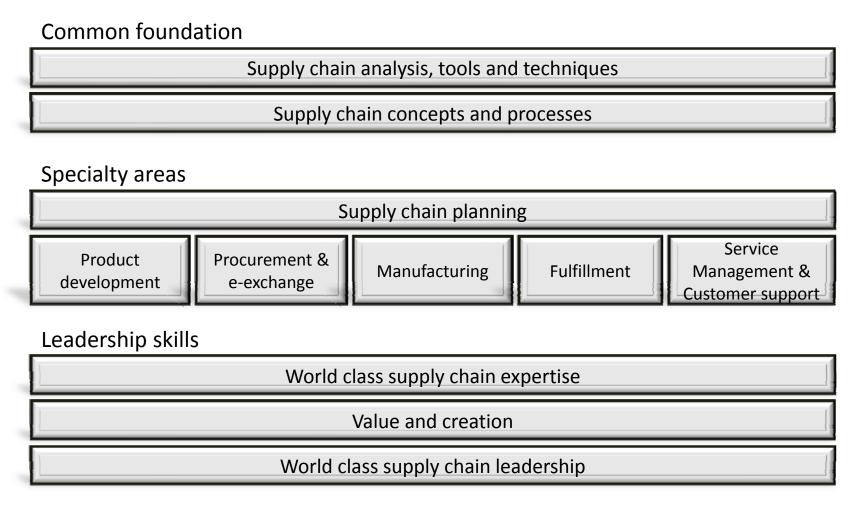
#### Develop people's skills



Framing the issues and solutions

Source: Parekh (2008)

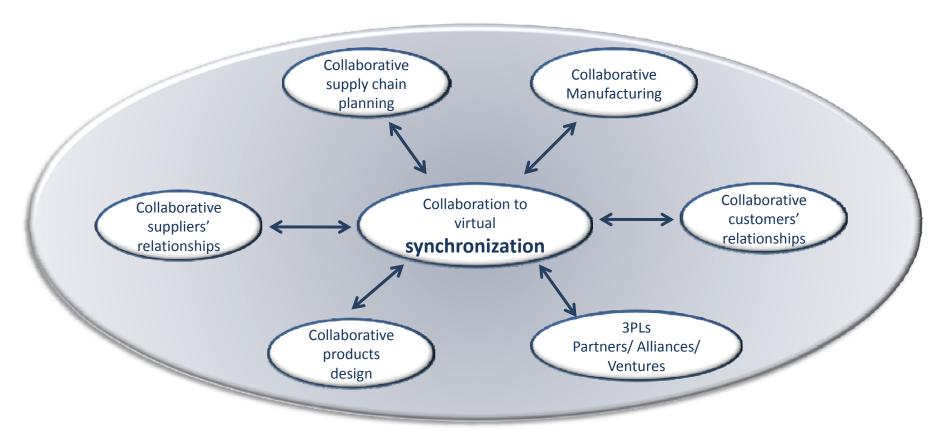
#### Develop people's skills



Source: Gattorna (2003)

### Challenge 7 – Extand the supply chain ...

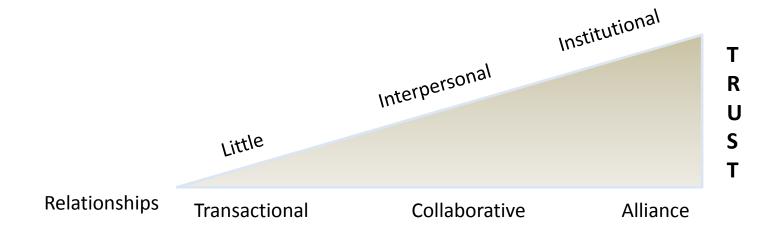
#### Extend the traditional supply chain



Manage a portfolio of supply chain relationships

Source: adapted from Gattorna (2003)

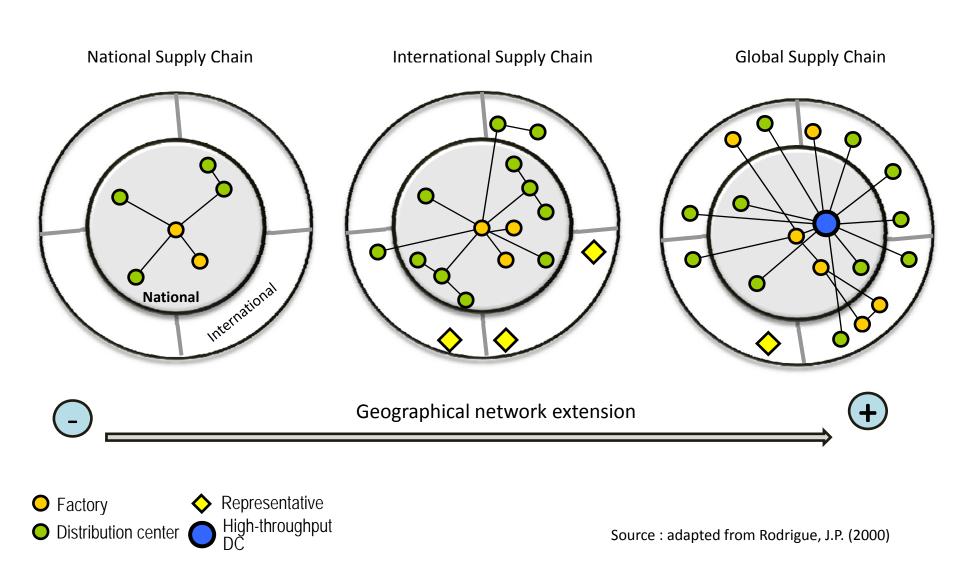
Challenge 7 – Extand the supply chain ...



Supply chain relationships and trust

Source: Burt & alii. (2003)

### Challenge 7 - ... and become (part of) world class supply chains.



Thank you for attention!



### Pontifical Catholic University of Puerto Rico and Maine Maritime Academy



Awards this

# Certificate

to

## Eric Rambourdiere

For participating as a presenter in the

### Transportation and Logistics Forum

in Bayamón, Puerto Rico on February 20, 2009.

Dr. Jaime L. Santiago Canet



Prof. Vivianne Asad Pérez Coordinator



### Pontifical Catholic University of Puerto Rico and Maine Maritime Academy



Awards this

# Certificate

to

### Elsa Porbin

For participating as a presenter in the

### Transportation and Logistics Forum

in Bayamón, Puerto Rico on February 20, 2009.

Dr. Jaime L. Santiago Canet Dean



Prof. Vivianne Asad Pérez Coordinator